



**A** GENCY  
**M** ANAGEMENT  
**S** YSTEM

The Agent Interface is where the **magic** happens !



## THE AGENCY MANAGEMENT SYSTEM

The **#1** Source For Comprehensive Information And Transaction Management

Technology helps us stay productive and efficient every day.

AMS (Partner Portal) is **One Stop "Virtual" Shop** for all your business needs.

**NAVIGATING**

THE AGENT INTERFACE



### Sign In

User id/Mobile No/Wct No

Password



[Refresh](#)

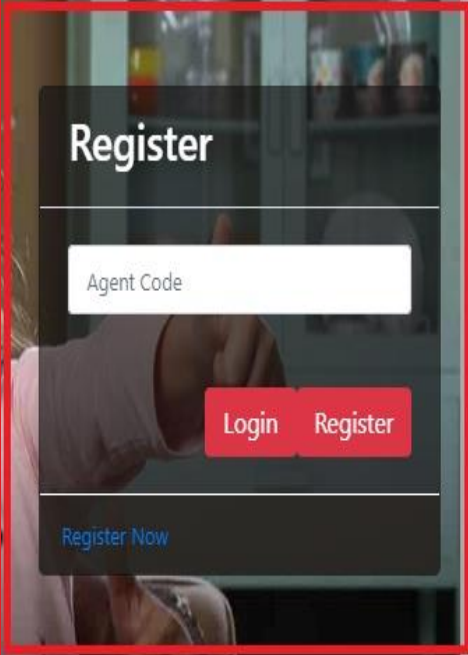
[Forgot Password?](#)

[Register Now](#)

[Login](#)

Slide 5

# FIRST TIME ACTIVATION



Register

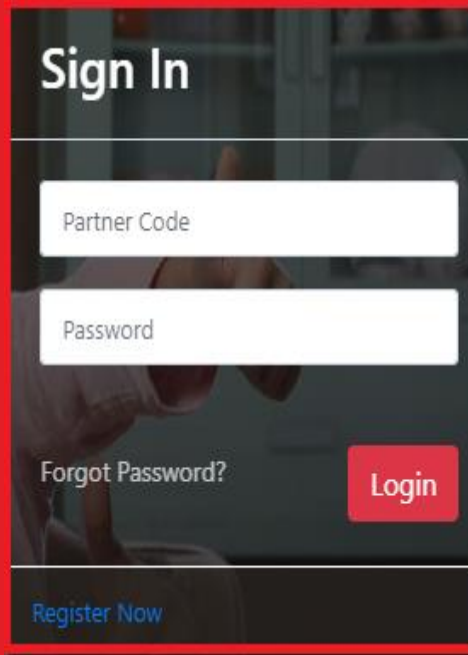
Agent Code

Login Register

Register Now

The 'Register' screen features a dark background with a semi-transparent white form. At the top, the word 'Register' is displayed in white. Below it is a white input field labeled 'Agent Code'. At the bottom of the form, there are two red buttons: 'Login' and 'Register'. Below the form, the text 'Register Now' is written in blue.

# REGULAR USAGE



Sign In

Partner Code

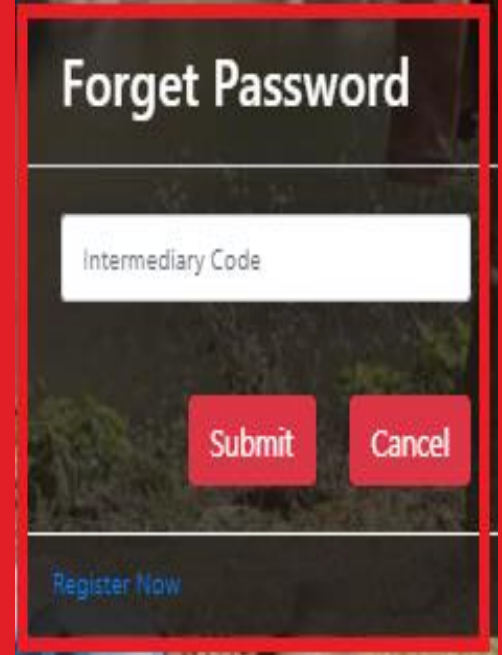
Password

Forgot Password? Login

Register Now

The 'Sign In' screen has a dark background with a semi-transparent white form. The title 'Sign In' is at the top in white. There are two white input fields: 'Partner Code' and 'Password'. Below the 'Password' field, there is a link 'Forgot Password?' and a red 'Login' button. At the bottom, the text 'Register Now' is written in blue.

# FORGET PASSWORD



Forget Password

Intermediary Code

Submit Cancel

Register Now

The 'Forget Password' screen features a dark background with a semi-transparent white form. The title 'Forget Password' is at the top in white. Below it is a white input field labeled 'Intermediary Code'. At the bottom of the form, there are two red buttons: 'Submit' and 'Cancel'. Below the form, the text 'Register Now' is written in blue.

ams.hdfcergo.com/PartnerPortal/Dashboard

Menu Search by menu item, policy

MonthWise GWP BusinessWise GWP LOB Wise Product Renewal Summary

Agent Services

- Quote & Policy Issuance
- MIS/Reports
- Motor
- Health
- Common
  - Policy Renewal
  - Policy Extract
  - Commission Extract
  - TDS Certificate
  - Inward Status
  - POS Outstanding
  - Endorsement Tracker
  - Cheque Dishonour
  - Add Info Search
  - Health Proposal Status (PPC/PED)
  - Claim Extract
  - Claim Dashboard
  - Refund Tracker
- Pay
- Customer Services
- Learning & Development

MonthWise GWP

2020-2021 2019-2020

Sep 2019-2020: 270,037,171.25

Policy Renewal Details

Data belonged to the current date range.

Total Policy	Policy Renewed	Policy Not Renewed
27275	1931	25344

MTD YTD

Marshal Report

Period	Annual

Motor Business Update

\* Only applicable if Tgt.Ach. is 100%

Pvt Car Renewal Retention update(NOP)

Retail Health Business

\* Only applicable if Tgt.Ach. is 100%

SME Business Update

\* Only applicable if Tgt.Ach. is 100%

Renewal Calendar

2020 December

Mon	Tue	Wed	Thu	Fri	Sat	Sun
	817	850	916	1112	1127	1070
20	1	2	3	4	5	6
936	982	903	909	1000	1011	960
7	8	9	10	11	12	13
887	888	888	888	1000	887	888

# SINGLE WINDOW

## FOR QUOTE GENERATION AND POLICY ISSUANCE

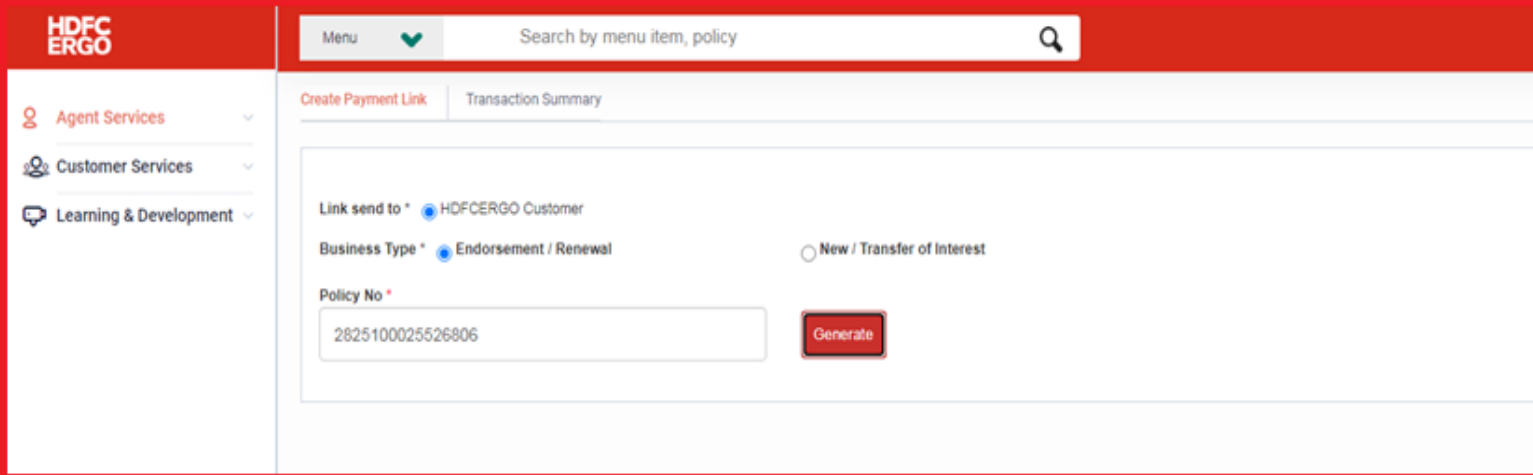
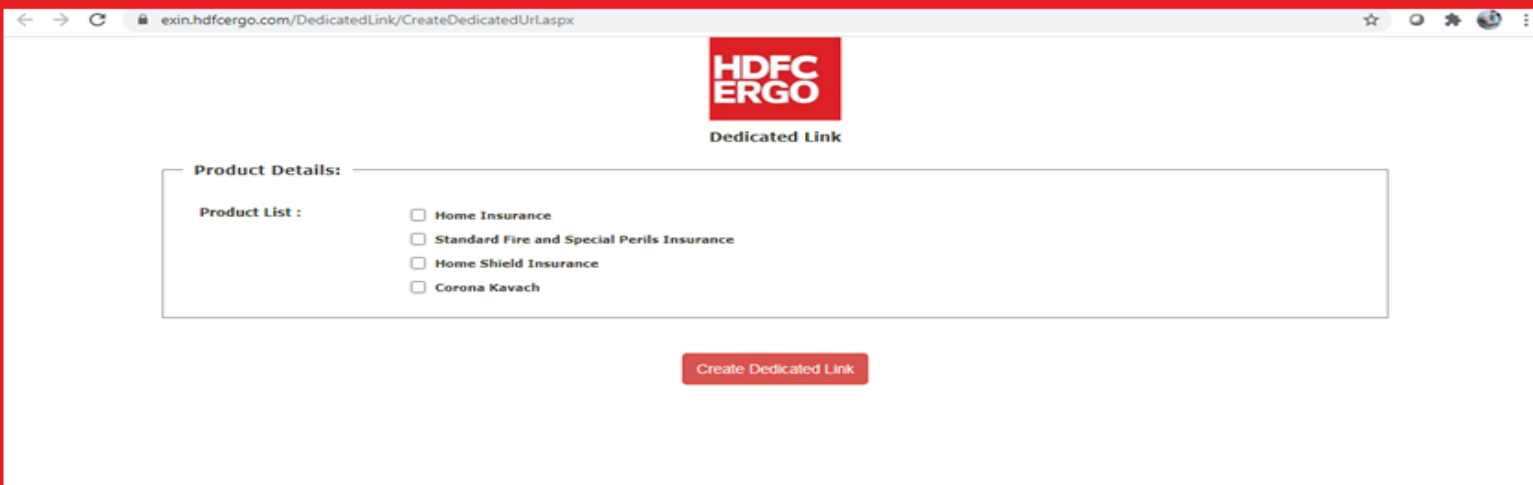
The screenshot displays the HDFC ERGO partner portal dashboard. The browser address bar shows the URL `ams.hdfcergo.com/partnerportal/Dashboard/Index`. The dashboard features a navigation menu on the left with categories like Agent Services, Customer Services, and Learning & Development. The main content area is divided into several sections:

- Monthwise GWP:** A line chart comparing Gross Written Premium (GWP) for 2020-2021 (blue line) and 2019-2020 (orange line) from April to March. The Y-axis ranges from 0 to 3,000,000. The 2019-2020 data shows a steady increase, while the 2020-2021 data is only visible for April and May.
- Product Renewal Details:** A table showing the status of policy renewals. The data is as of the current date range.
- Product Renewal Summary Table:**

Total Policy	Policy Renewed	Policy Not Renewed
78	34	44

- Marshal Report:** A table with columns for Period and Annual, currently empty.
- SME Business Update:** A section with a note: "\* Only applicable if Tgt Ach. is 100%".
- Renewal Calendar:** A calendar view for 2020 August, with a date selector set to 2020 August.





**ALSO,**  
SHARE A PRODUCT  
WEBLINK ALONG WITH  
PAYMENT FOR BOTH  
RENEWAL AND  
ENDORSEMENT



Payment Mode  PAYZAPP

BILLDESK

Send Link on\*

Email  Mobile

Transaction Type

--Select--

Enter Policy Number

2825100025526806

Search

Customer Details:

Customer Full Name\*

JAYESH SATAM

Customer Mobile Number\*

8879556925

Customer Email Id\*

jayesh.satam@gmail.com

Other Details:

Requestor's Mobile No\*

Amount\*

Product Name\*

--Select--

Remarks

Stop Auto Renewal\*

Policy will be renewed manually as per revised information shared by business/IMD.

Renewal as per RN\*

Current year Policy will be renewed as per Renewal Notice post getting successful premium.

Submit

Reset



# GET MIS REPORTS OF ALL YOUR CUSTOMERS ON A SINGLE SCREEN

The screenshot displays the HDFC ERGO partner portal dashboard. The interface includes a navigation menu on the left with categories like Agent Services, Customer Services, and Learning & Development. The main content area features a search bar and tabs for different report types. The primary report is 'Monthwise GWP', which compares 2020-2021 and 2019-2020 data. A secondary report, 'Product Renewal Details', shows a table of policy renewal statistics. Below this is a 'Marshal Report' table. At the bottom, there are sections for 'SME Business Update' and a 'Renewal Calendar' for August 2020.

**Monthwise GWP**

Month	2020-2021	2019-2020
Apr	2,250,000	250,000
May	1,250,000	1,250,000
Jun	1,000,000	1,250,000
Jul	1,250,000	750,000
Aug	1,500,000	1,750,000
Sep	1,000,000	1,250,000
Oct	1,750,000	1,750,000
Nov	1,250,000	1,250,000
Dec	1,250,000	1,250,000
Jan	1,250,000	1,500,000
Feb	1,250,000	1,750,000
Mar	1,250,000	3,000,000

**Product Renewal Details** (MTD)

Total Policy	Policy Renewed	Policy Not Renewed
78	34	44

**Marshal Report**

Period	Annual

**SME Business Update**  
\* Only applicable if Tgt Ach. is 100%

**Renewal Calendar**  
2020 August

E  
X  
T  
R  
A  
C  
T

RENEWAL  
DATA

2020 December PRIVATE CAR COMPREHENSIVE Search Export To Excel Download Download All

Show 10 entries

CUSTOMER NAME	POLICY NO	DESCRIPTION	MOBLIE NO	SMS	PDF
DEEPAK MIRWANI	2311200257464	PRIVATE CAR COMPREHENSIVE	9920100405	Send	
DEEPAK S BELLUR	23112006451191	PRIVATE CAR COMPREHENSIVE	9820723434	Send	
FORMOKEM INDIA CORPORATION	23112015813164	PRIVATE CAR COMPREHENSIVE	9820309616	Send	
FORMOKEM INDIA CORPORATION	231120158132903	PRIVATE CAR COMPREHENSIVE	9820309616	Send	
HRIDAY RAJESH AGICHA	231120269424301	PRIVATE CAR COMPREHENSIVE	9820064388	Send	
INDIA IDEAS COM LIMITED	2311203172063600	PRIVATE CAR COMPREHENSIVE	9324395232	Send	
IRVIN SAVHNEY	2311201282288104	PRIVATE CAR COMPREHENSIVE	9821088828	Send	
K K RAMANI	2311200044918509	PRIVATE CAR COMPREHENSIVE	9821094159	Send	
KALPESH R SHAH	2311200381343307	PRIVATE CAR COMPREHENSIVE	9820034471	Send	

2020 September Search Export To Excel Download Download All

Show 10 entries

CUSTOMER NAME	DESCRIPTION	MOBLIE NO	SMS	PDF
NAVIN NAGAR NO 2 CO- OPP. HSID. SOC. LTD.	BCC CORPORATE		Send	
MOHAN SANKARANARAYAN PUDURUTHY	HEALTH SURAKSHA INDIVIDUAL POLICY	0087328441	Send	
VITSAL KISHO MODY	MY HEALTH MEDISURE SUPER TOP UP INDIVIDUAL	9820318484	Send	
CONTINENTAL CONTROLS LIMITED	STANDARD FIRE AND SPECIAL PERILS POLICY		Send	
SUNNY SUBRAMANIAN	MY HEALTH MEDISURE SUPER TOP UP FLOATER	9820985820	Send	
NEHA K VOTHARI	MY HEALTH MEDISURE SUPER TOP UP FLOATER	9820222238	Send	
NIRAV CHAKRAKAL, MEHTA	INDIVIDUAL PERSONAL ACCIDENT INSURANCE	9833883881	Send	
BHAVIN PRAVINCHANDRA MEHTA	MY HEALTH MEDISURE SUPER TOP UP FLOATER	9819100060	Send	
RITA PANJUMUMAR	MY HEALTH MEDISURE SUPER TOP UP INDIVIDUAL	9820620208	Send	
M/S MOBI WORLD	BCC CORPORATE		Send	

Showing 1 to 10 of 113 entries

YOU CAN GET A SHARABLE BITLY LINK FOR RENEWAL PREMIUM

# CHECK

## THE PROPOSAL STATUS OF YOUR PROSPECTIVE CUSTOMERS

Agent Services

Customer Services

Learning & Development

Year: 2020    Month: December    Search    Export To Excel

Show 10 entries    Search:

Intimation Date	Insured Name	Insured Status	Proposal No	Proposal Status	UW Remark%	P
01/01/2020	SACHIN SAHU	PPC APPROVED	MH2001000031	PROPOSAL ACCEPTED		0
01/01/2020	REEMA GUPTA	REJECTED	MH2001000088	PROPOSAL REJECTED		0
01/01/2020	MONISHA GUPTA	REJECTED	MH2001000088	PROPOSAL REJECTED		0
01/02/2020	AMBIKA JHA	PPC APPROVED	MH2002000271	PROPOSAL ACCEPTED		0
01/02/2020	LAKSHMI M	REJECTED	MH2002000260	PROPOSAL REJECTED		0
01/02/2020	NEETI BARNWAL	CONDITIONAL APPROVED	MH2002000308	PROPOSAL ACCEPTED WITH RISK		0
01/02/2020	PARASHURAM BARNWAL	CONDITIONAL APPROVED	MH2002000308	PROPOSAL ACCEPTED WITH RISK		0
01/02/2020	BINIL ANIRUDHAN	CLOSE	MH2002000316	PROPOSAL ADDITIONAL INFORMATION REQUIRED		0
01/02/2020	RAJARAM MORE	REJECTED	MH2002000321	PROPOSAL REJECTED		0
01/02/2020	VAISHALI MORE	REJECTED	MH2002000321	PROPOSAL REJECTED		0

Showing 1 to 10 of 7,590 entries    Previous 1 2 3 4



- Agent Services
- Customer Services
- Learning & Development

## Count / HCS Status

## ACCEPT

538 ACCEPT

Show 10

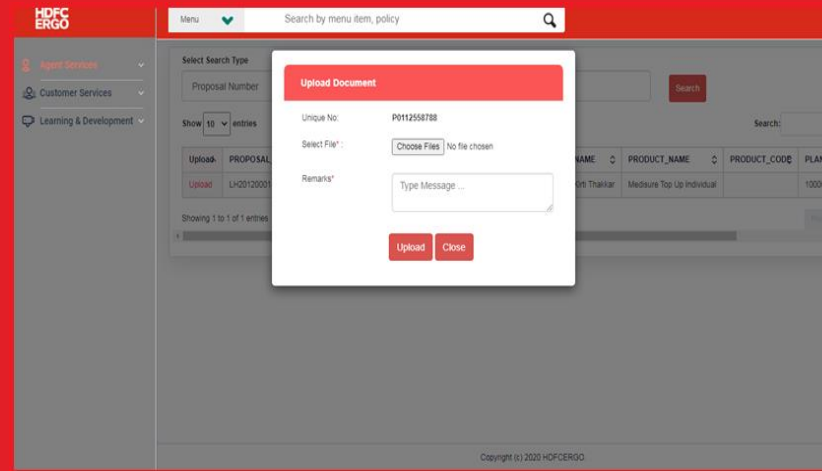
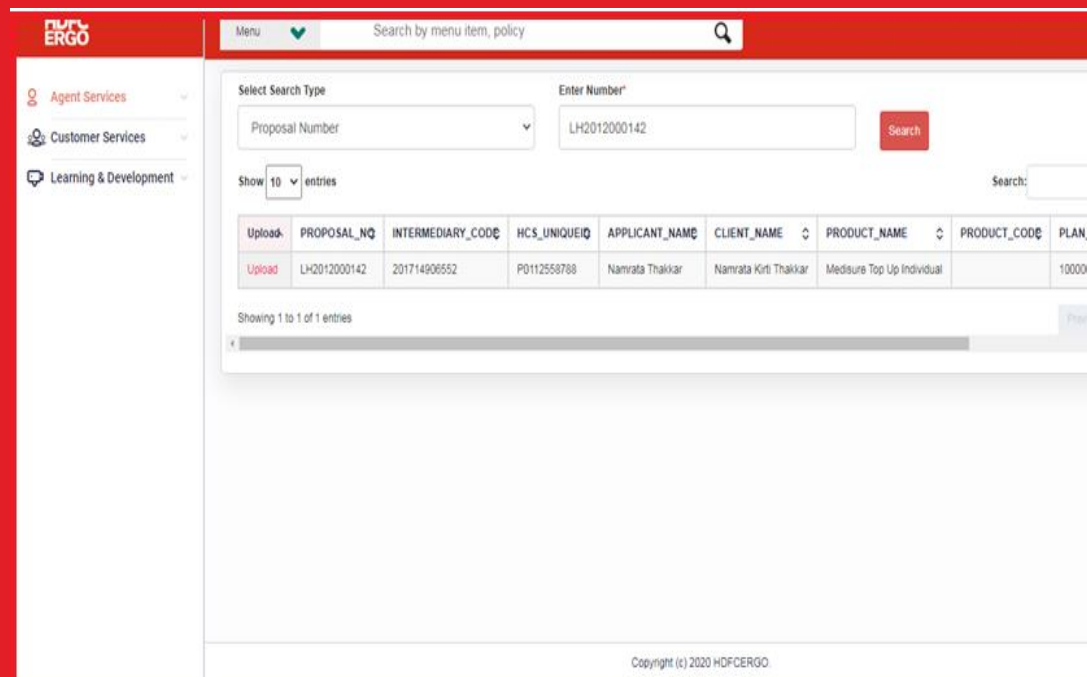
Search:

	Proposal No	Member ID	Member Name	Product Name	Status	Remarks	DC Name	Appt Date	Appt Time
205 ACCEPTED	201711010040691	P0111163357	Kabeer Tulsyan	Medisure Top Up Family	ACCEPT	-	-	-	-
171 ACCEPTED WITH RISK	201711010040691	P0111163354	Ananya Tulsyan	Medisure Top Up Family	ACCEPT	-	-	-	-
25 ADDITIONAL INFORMATION REQUIRED	201712110021785	P1112172528	Aruna Chandrakant Chunekar	Medisure Classic Individual	ACCEPT	-	SELF TEST	2017-12-19T00:00:00	18:10:00
2 ADDITIONAL INFORMATION REQUIRED	201712150002436	P1512173802	GAURAV SAHNI	Health Suraksha Family Policy	ACCEPT	-	-	-	-
432 ADDITIONAL INFORMATION REQUIRED	201712180010913	P1812174432	Vinay Parshuram Mondkar	Medisure Classic Individual	ACCEPT	-	-	-	-
1161 ADDITIONAL INFORMATION UPDATED	201712260026407	P2612176444	Daya Shankar Mishra	Medisure Classic Individual	ACCEPT	-	SELF TEST	2017-12-28T00:00:00	15:35:06
464 APPOINTMENT FIXED	201801100032383	P1001180673	ANJANA KAPOOR	Medisure Top Up Individual	ACCEPT	-	-	-	-
10 APPOINTMENT RESCHEDULED	201801100032383	P1001180673	ANJANA KAPOOR	Medisure Top Up Individual	ACCEPT	-	-	-	-
152 ARCHIVE TRANSACTION	201801110037167	P1101181044	VENNA SRINIVASA REDDY	Health Suraksha Individual Policy	ACCEPT	-	-	-	-
25 CANCEL									

GET A

**ONE VIEW**DASHBOARD OF ALL YOUR  
CUSTOMERS

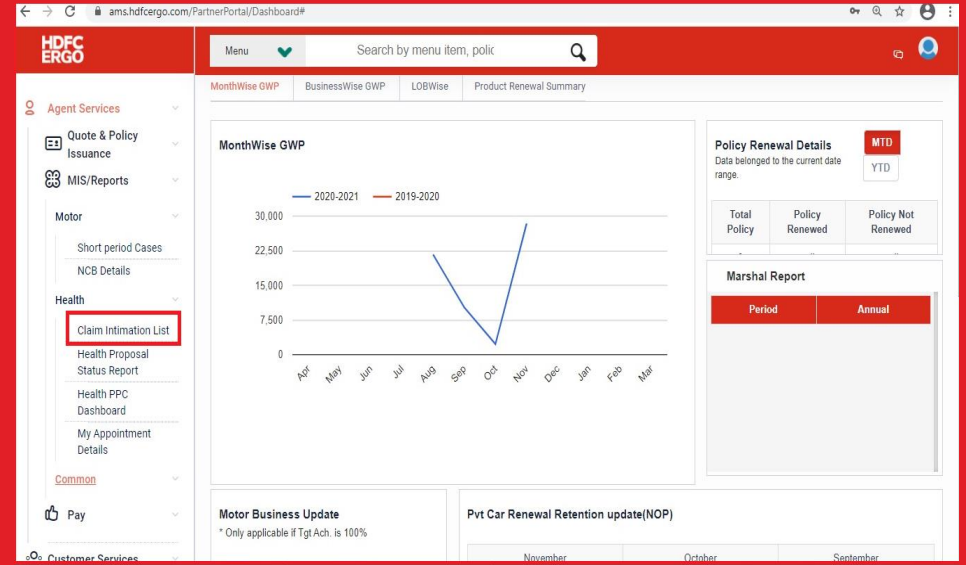
GET  
**NOTIFIED**  
OF ADDITIONAL INFO  
THAT IS REQUIRED OF  
YOUR CUSTOMER IN THE  
ADD SECTION.



AND  
**UPLOAD**  
THE DOCUMENTS.

# YOU CAN GET **DIFFERET VIEWS** OF THE DASHBOARD AS PER LINE **ITEM- WISE**

The screenshot shows a form for entering claim details. The form is divided into two main sections. The top section contains fields for Customer Name (MR. JAYESH SATAM), Policy No (2625100025526806), Email Id (JAYESH.SATAM@GMAIL.COM), Mobile No (8879556925), Alternate Email Id, and Alternate Mobile No. A dropdown menu for 'Select Type Of Claim' is set to 'Hospitalisation', with a red note below it stating '\*Please select type of claim as per policy coverage\*'. The bottom section contains fields for Patient name (JAYESH SATAM), Approx Claim Amount, Date Of Admission, Date Of Discharge, Hospital Name (with a search button), Hospital ID, Hospital Address, Hospital State, Hospital City, Hospital PinCode, and a Remark field.



1. CLAIM INTIMATION MODULE

2. CLAIM INTIMATION LIST



Remark

KYC of Proposer(Any one document)

- Driving License
- Adhar Card

List of Health Claim Document Required

- PAN Card
- Duly Filed And Signed Claim Form
- Photocopy of ID card of Patient
- Cancelled cheque / bank statement / 1st page of passbook copy attested by bank in the name of Proposer
- Scanned copy of Original detailed discharge summary
- Scanned copy of Original bills, Original payment receipt for investigation eg. blood reports etc.
- Scanned copy of Original Payment Receipt of hospital bills
- Implant sticker/ invoice, if used (eg. for stent in angioplasty, lens cataract, etc)
- Past Treatment documents, if any
- In case of Accident, Medico Legal Certificate (MLC) or FIR
- Others

HDFC ERGO

Menu Search by menu item, policy

Agent Services

Customer Services

Learning & Development

Back

Raise Endorsement Request

Download Policy copy

Email Policy Copy

Name MR JENNY RAJ PESHORI Gender MALE

Address1 112 OLYMPUS, 1ST FLOOR, 'S/C ALTAMOUNT ROAD, MUMBAI 400026 Address2

Mobile No 9820060290 Landmark:

State MAHARASHTRA PIN 400026

PAN Number Policy Number 2886203475887500

Coverage Premium Claim Dispatch Covernote Endorsement Details Interactions Details

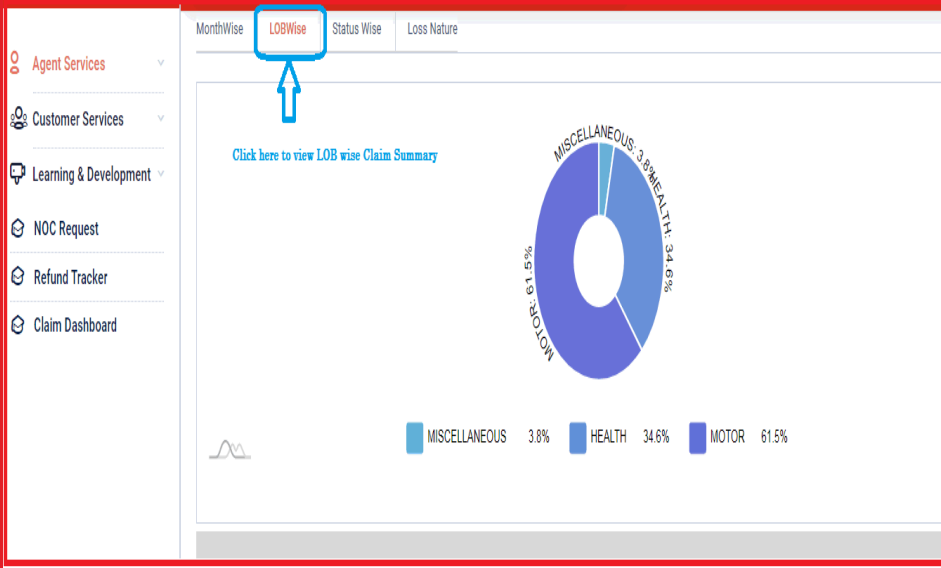
RC-HS20-11384660(REJECTED)

CLAIM REGISTRATION

Claim_Number	RC-HS20-11384660	Child_Claim_Number	RC-HS20-11384660
Loss Date	15-Oct-2020	Registration Date	
Claim registered by		Notified Date	
Notified By		Nature of loss	
Claim Status	CLOSED -	Loss Location	
Reputation Flag	N		

### 3. CLAIM DOCUMENTS

### 4. CLAIM TRACKING



Click on policy number to view claim details

POL_NUM_TXT	POL_START_DATE	POL_END_DATE	CLM_REFERENCE_NUM	CLM_REGISTRATION_DATE	CLM_STATUS	CLM_CLOSED_DATE	CLM_TY
2311100715108100174	1/20 12:00:00 AM	1/3/2021 12:00:00 AM	C230020212274	10/28/2020 12:00:00 PM	CLOSED	10/31/2020 11:03:18 AM	CASHLE
2311100718457800111	1/20 12:00:00 AM	1/10/2021 12:00:00 AM	C230020174080	10/5/2020 12:00:00 PM	CLOSED	10/13/2020 12:10:28 AM	CASHLE
231110042886480134	2/20 12:00:00 AM	3/3/2021 12:00:00 AM	C230020173766	10/5/2020 12:00:00 PM	CLOSED	10/27/2020 5:03:47 PM	CASHLE
29992033949261005/1	1/2020 12:00:00 AM	4/30/2021 12:00:00 AM	RR-HS20-11391735	10/20/2020 12:00:00 AM	OPEN		Reimbun
29992033949261005/1	1/2020 12:00:00 AM	4/30/2021 12:00:00 AM	RC-HS20-11307476	10/15/2020 12:00:00 AM	CLOSED	10/26/2020 2:36:25 AM	SUPPLE
29992033949261005/1	1/2020 12:00:00 AM	4/30/2021 12:00:00 AM	RR-HS20-11391963	10/20/2020 12:00:00 AM	OPEN		Reimbun
200000011500000140000	12:00:00 AM	01/31/2021 12:00:00 AM	DO-LS20-11402407	10/28/2020 12:00:00 AM	OPEN		HEALTH

## 5. CLAIM DASHBOARD

## 6. CLAIM DETAILS

Address1 418 SHANIWAR PETH,PUNE - 411030 Address2  
 Mobile No Landmark  
 State MAHARASHTRA PIN 411030  
 PAN Number AADCA4332M Policy Number 2999203394926100

Coverage Premium **Claim** Dispatch Covernote Endorsement Details Interactions Details

RC-HS20-11307476(APPROVED) RC-HS20-11307476(APPROVED) RC-HS20-11307476(APPROVED) RC-HS20-11307476(APPROVED) RC-HS20-11307476(PENDING)  
 RR-HS20-11391963(PENDING)

Click on Claim Tab to view claim details

CLAIM REGISTRATION CLAIM PAYMENT DETAILS CLAIM TRACKER

Click on claim number to view real time claim details

Claim_Number	RC-HS20-11307476	Child_Claim_Number	RC-HS20-11307476-1
Loss Date	30-Aug-2020	Registration Date	
Claim registered by		Notified Date	
Notified By		Nature of loss	
Claim Status	CLOSED -	Loss Location	
Repudiation Flag	Y		

ams.hdfcergo.com/partnerportal/Dashboard/Index

HDFC ERGO

Menu Search by menu item, polic

Menu

Policy No

Mobile No

Veh Reg No

Claim No

Loan Account No

Proposal/Cover Note

Refund Tracker

wise GWP LOBwise Product Renewal Summary

Agent Services

Customer Services

Learning & Development

2021 2019-2020

750,000

Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar

# 7. CLAIM DASHBOARD

# 8. SEARCH OPTION

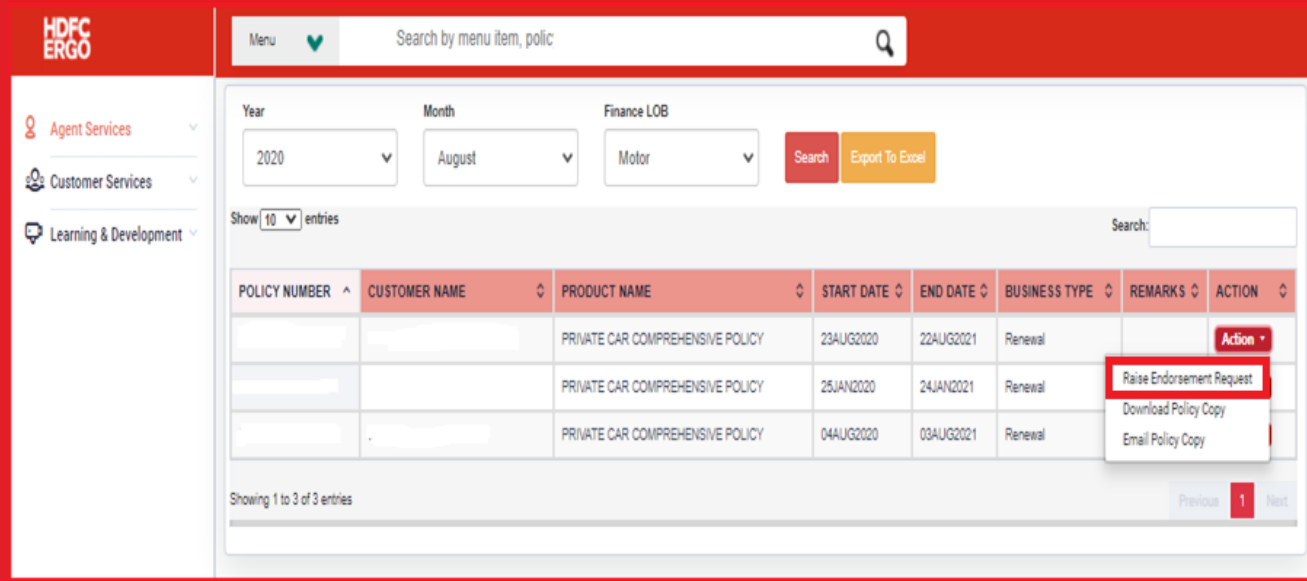
**MANAGE**  
ENDORSEMENTS OF  
YOUR CUSTOMERS BY  
CREATING A NEW  
REQUEST

The screenshot displays the 'Create Request' page in the PolicyBazaar insurance web aggregator. The interface includes a top navigation bar with the HDFC ERGO PEM logo, a search bar for policy numbers, and the company name 'POLICYBAZAAR INSURANCE WEB AGGREGATORS PVT. LTD'. A user profile section on the left shows a welcome message and a 'Request Tracker' link. The main content area is titled 'New Request' and contains a form with the following fields:

Field Name	Value
Policy Number *	2825100025526806
Policy Start Date	08/12/2020 00:00:00
Customer Name	JAYESH SATAM
Customer Email ID *	JAYESH.SATAM@GMAIL.COM
Agent Email ID *	crthealth@policybazaar.com
Customer Mobile Number *	8879556925
Endorsement Type *	---Select Value---

## OPTION 01

Raising Endorsement Request through Menu Option.  
Enter policy no in menu option and click on raise endorsement request



The screenshot displays the HDFC ERGO portal interface. On the left, there is a navigation menu with options: Agent Services, Customer Services, and Learning & Development. The main content area features a search bar at the top with the text 'Menu' and a search icon. Below the search bar, there are filters for Year (2020), Month (August), and Finance LOB (Motor). A 'Search' button and an 'Export To Excel' button are visible. The search results are displayed in a table with columns: POLICY NUMBER, CUSTOMER NAME, PRODUCT NAME, START DATE, END DATE, BUSINESS TYPE, REMARKS, and ACTION. The table contains three entries for 'PRIVATE CAR COMPREHENSIVE POLICY'. The 'ACTION' column for the second entry has a dropdown menu open, showing options: 'Raise Endorsement Request', 'Download Policy Copy', and 'Email Policy Copy'. The 'Raise Endorsement Request' option is highlighted with a red box. At the bottom of the table, it says 'Showing 1 to 3 of 3 entries' and 'Previous 1 Next'.

POLICY NUMBER	CUSTOMER NAME	PRODUCT NAME	START DATE	END DATE	BUSINESS TYPE	REMARKS	ACTION
		PRIVATE CAR COMPREHENSIVE POLICY	23AUG2020	22AUG2021	Renewal		Action
		PRIVATE CAR COMPREHENSIVE POLICY	25JAN2020	24JAN2021	Renewal		Raise Endorsement Request Download Policy Copy Email Policy Copy
		PRIVATE CAR COMPREHENSIVE POLICY	04AUG2020	03AUG2021	Renewal		

## OPTION 02

Raising Endorsement Request through MIS/Report/common/ policy extract option

HDIC ERGS PEM

Welcome,  
POLICYBAZAAR  
INSURANCE WEB  
AGGREGATORS PVT.  
LTD

Request Tracker

Search requests by policy number... Go!

### Create Request

#### New Request

Policy Number \*  
Policy Start Date  
Customer Name  
Customer Email ID \*  
Agent Email ID \*  
Customer Mobile Number \*  
Endorsement Type \*

...Select Value...  
Addition / Change/Correction of Nominee name  
Addition / Deletion of Legal Liability to Paid Driver  
Addition / Deletion of Personal Accident Cover to Paid Driver, Cleaners and Conductor  
Addition / deletion of Members  
Addition / deletion of tubes and tyres-(IMT-23)  
Addition Rally Coverage  
Addition of CNG/LPG Kit  
Addition of Electrical Accessory  
Addition of GST Number  
Addition of Hypothecation/Hire Purchase/Lease Agreement  
Addition of Non-Electrical Accessory  
Addition of co-applicant  
Addition of trailer  
Additional cover for Unnamed / Named passenger  
Cancellation as vehicle registered as Commercial Vehicle - Pro - Rata Cancellation  
Cancellation of Policy due to Dual Policy Issuance  
Cancellation of Policy due to Non Delivery  
Change In Year of Manufacture  
Change in Chassis Number  
...Select Value...

Common

- Policy Renewal
- Policy Extract
- Commission Extract
- TDS Certificate
- Inward Status
- POS Outstanding
- Endorsement Tracker**
- Cheque Dishonour
- Add Info Search
- Health Proposal Status (PPC/PED)
- Claim Extract

1,500,000  
750,000  
0

Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar

#### Marshal Report

Period	Annual
--------	--------

SME Business Update  
\* Only applicable if Tgt Ach. is 100%

Renewal Calendar  
2020 August

**SELECT**  
YOUR ENDORSEMENT TYPE

GET A HOST OF OPTIONS  
UNDER **YOUR PROFILE.**

A screenshot of a feedback form within the HDFC ERGO portal. The form includes three input fields: 'Feedback Title', 'Feedback Type' (a dropdown menu), and 'Feedback Message'. A red 'Update Profile' button is located at the bottom left of the form.

FEEDBACK OPTION

A screenshot of the 'My Profile' page in the HDFC ERGO portal. The page features a table with columns for 'Designation', 'Name', and 'EmailID'. To the right of the table is a form for updating profile details, including fields for Name, Intermediary Code, Location, Email, and Mobile. There is also a section for 'Update Profile Picture' with a 'Choose File' button and a 'No file chosen' message. At the bottom of the form are 'Change Password' and 'Submit' buttons.

MY PROFILE

A full screenshot of the HDFC ERGO Partner Portal. The browser address bar shows the URL: 10.62.210.138/Partnerportal/Contact/DirigalIDCard. The page features a navigation menu on the left with options: Agent Services, Customer Services, Learning & Development, NOC Request, and Refund Tracker. The main content area is titled 'PROFILE DETAILS' and contains the following information:

Agent Name :	PRIYA AJAY LALWANI
Agent Code :	HEG00287
Agent GC Code :	200729469395
License Issue Date :	14/10/2009
Agent Email :	ablalwani@gmail.com
Agent Mobile :	9821094159
Relation Manager (Name) :	Sonali.Raorane
Relation Manager (Email) :	Sonali.Raorane@hdfcergo.com

On the right side of the profile details, there is a section for 'Upload Picture for Digital ID Card (Click On Icon)\*' with a camera icon and a green 'Submit' button at the bottom right. The footer of the page includes the text 'Copyright (c) 2020 HDFCERGO.' and the system tray shows the date and time as 30/12/2020, 10:35.

A photograph of a person's hands typing on a laptop keyboard. The image is partially obscured by a vertical red overlay on the left side. The text 'THANK YOU' is overlaid in white, bold, sans-serif font. The background is a blurred office or workspace with a computer monitor visible.

**T** HANK  
**Y** OU